

Xceed Wire

Xceed Wire applies industry-leading, behavior-based fraud detection technology to wire transactions, providing fraud prevention for all originated or received wire transfers through any channel. Xceed Wire monitors, analyzes, and calculates a real time risk score for every transaction and can automatically quarantine high-risk wires while expediting the processing of low risk wires.

Benefits

- **Reduce losses** by proactively detecting many types of fraud such as BEC scams, account takeovers, and more
- **Achieve competitive objectives** and business imperatives by enhancing protection without impacting customer experience
- **Increase operational efficiency** by focusing on the highest risk transactions and reducing callbacks
- **Enhance compliance** by meeting FFIEC guidelines for anomaly detection

Key Features

- *Turnkey real-time integration with major payments platforms*
- *BEC scam detection*
- *Sophisticated modeling of originators and beneficiaries*

The screenshot displays the NICE ACTIMIZE Xceed Wire interface. At the top, there's a navigation bar with 'My Queue', 'Filters', 'Policies', 'Search', 'Cases', 'Users', and 'More'. A search bar and user profile 'Lisa Jones' are on the right. Below the navigation, a status bar shows 'Alerts in your Queue - 3', 'Refreshed at 06/21/2017 1:42 PM', and '3 Alerts Need to be Investigated'. The main area features a table of alerts with columns: Risk, Source, Priority, Policy Status, Account, Alert Number, Activity, and Time.

Risk	Source	Priority	Policy Status	Account	Alert Number	Activity	Time
9.5	High Risk Wire	High	AUTO_HOLD	7382728	71	WrintFreeFrmOut	02/24/2020 11:15 AM
9.3	High Risk Wire	High	AUTO_HOLD	7382728	68	WrintFreeFrmOut	02/21/2020 4:11 PM
6.8	High Worth Accounts	N/A	AUTO_HOLD	7382728	67	WrintFreeFrmOut	02/19/2020 5:17 PM

Below the table, there's a detailed view for a specific alert (Transfer 71) with a risk score of 9.5. The view is divided into several sections:

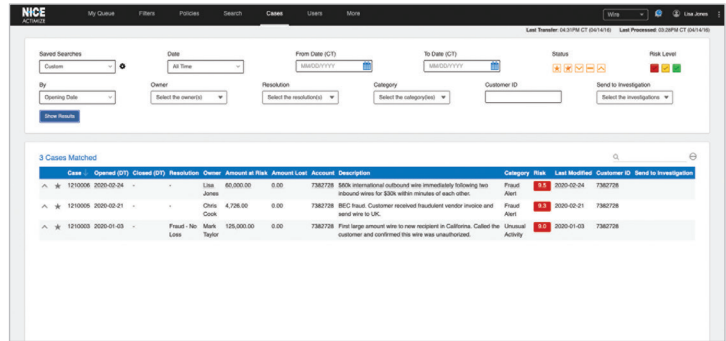
- Overview:** Transfer 71, Risk: 9.5
- Account View:** User Time, Time-stamp (MT), Transfer ID, Transfer Status, Transfer Date, Direction, Business Code, Type, Subtype.
- Cases (3):** Risk Factors (6)
- Comments (0):** Untrusted Beneficiary FI, Untrusted Beneficiary Location, Untrusted Beneficiary, Unusual Originator Amount.
- Alert History:** Wire Event, Wire International Free-Form Outbound (Risk: 9.5).

Ready to get started? [Learn more here.](#)

BEC Scam Detection

Xceed Wire has the highest detection rate for BEC wires. The algorithms monitor the following behavioral changes:

- Unusual transfer amounts
- New, or infrequent, beneficiaries
- New, or unusual, origination or destination locations
- Changes in transaction velocity



Training and Certification

NICE Actimize offers a comprehensive training and certification program designed to enable new and experienced customers to get the most out of the Xceed platform. The curriculum includes a self-paced certification program and instructor led courses for advanced users.



Focus on biggest risk areas across channels



Make faster and better fraud risk decisions



Build trust through more productive customer conversations



Enhance services and offerings based on customer behavior



Ready to get started? [Learn more here.](#)